

# 5H Services Company Presentation

## WHO WE ARE AND WHAT WE TEND TO ENABLE



5H Services is Company Founded in Q2 2023 in Novi Sad, Serbia.

Our **Main Focus** is Enabling of People and Organizations for Adapting to Advanced HR Tools, Concepts and Analytics as well as Support During Automation of HR Processes.

We Tend to Enable Human Resources Professionals to Excel in HR Services in Order to Achieve the Most Efficient HR Activity and Create Strong and Important HR Function.

We are Proud Family of Experienced HR/Finance Professionals, Leaders and Partners with more than 15 years of Experience in Various HR/Finance Roles in International Companies, Such as Sinalco International, NordZucker, Gazprom Neft, UniCredit Bank, PepsiCo, Ahold Delhaize, Lidl and Continental.



#### Jonathan Harding

Founder and Chief Executive Officer

Mob: +381 60 444 01 69

E mail: jonathan.harding@5hservices.rs

Linked in: https://www.linkedin.com/in/jonathan-

harding-50281910/

Web: https://www.5hservices.rs



## **Content**





## A. OUR VISION

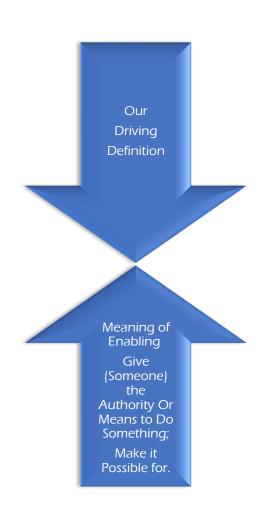


Every Organization needs Guidance in Enabling of Their HR Potential, Capabilities and Efficiency.

5H's Team own set of HR skills, Concepts and More Than 15 Years of Experience Necessary for The Task.

5H Services will Continuously Grow and Develop its Knowledge and Experience in order to be Successful in Conducting of Enablement Vision.

In the Following Decade **5H Services** tends to be **amongst Leading Organizations** in Providing Services for Enabling of Efficient HR Activities.



### B. OUR MISSION



5H Services Enables People and Organizations to:

#### A: Analyze and Understand Numbers and Metrics,

Enable HR Culture Driven by Facts, Constant Analytics Processes and Simple KPIs.

#### B: Build up Processed and Procedures,

Enabling of HR Flows by Applying Rules, Road Maps and Defining of Key HR Stakeholders.

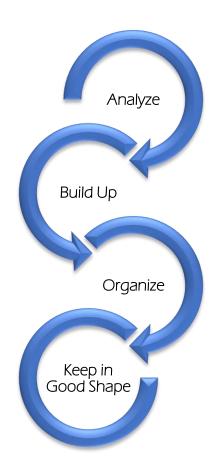
#### C: Organize Successful Internal Collaboration Platforms,

Enabling of HR Professionals to Recognize Important Business Stakeholders,
Organizing of Collaboration Environment with Business Stakeholders and
by Being Involved With Them Strengthening of HR Expertise and HR Function.

#### D: Keep in Good Shape Data and Organization Design.

Enabling HR Professionals to Create and Follow Rules about Handling HR Data and Prioritize Constant Efforts in Creating of Most Efficient Organization Design.

Our Culture of Enabling



## C. ENTERPRISE SOLUTIONS





- Services
- Tools

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Our Acronyms

5H Services Team Can Enable Following HR Services:

| Α. | HR | Inform | ation | Systems |
|----|----|--------|-------|---------|
|    |    |        |       |         |

B. Organization Design

C. Compensation and Benefits

D. HR Controlling

E. HR Operations

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**HRIS -** Human Resources Information Systems

**OD -** Organization Design

**C&B -** Compensation and Benefits

**HR Co -** HR Controlling

**HR Ops** - HR Operations



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## HR Information Systems



Necessary Steps / Analysis before HRIS Can be Enabled:



#### A. Validation of Data Base,

Understanding Reliability of Data Base and How It is Connected with Other Information Systems.

#### B. Validation of System Modules,

Determining What are Main Functionalities of Implemented HRIS and How Deep Implementation Went.

#### C. Evaluation of Roles and System Users,

Determining If there is Organized, Audit Compliant and User Efficient Role Management in the Place.

#### D. Evaluation of HRIS Input Parameters,

Understanding How Processing Parameters Can Be Updated.

#### E. Evaluation of Processing Capabilities,

Investigating possibilities for Faster and More Reliable Processing and Making Sure That HRIS Capacity is in Line With Company Plans.

#### F. Evaluation of System Support

Understanding Levels and Complexity of System Support and Provisions of System Support Agreement.

G. Proposal of HRIS Implementation / Upgrade Project Plan.

"Efficient and Successful HR Relies on Precise and Well Organized Information.

#5Hservices Team Posses Sound Experience and Knowledge in How #hris Can Be Analyzed, Build up, Organized and Kept in Good Shape".





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## Organization Design



Necessary Steps / Analysis Before OD Can be Enabled:

Methodology Part (External Methodology or Methodology Developed By Company)

- A. Analysis of Job Model,
  Understanding Nomenclature and Correlations of Job Model Elements.
- B. Analysis of Org. Structure Design Rules, Understanding Nomenclature of Org. Structure and Rules of Org. Structure Build Up.
- C. Analysis of Job Evaluation Method (Grading or Job Leveling) That is In Place, Understanding Principles and Work Flows of Job Evaluation Method.
- D. Proposal for Introduction / Upgrade / Change of OD Method.
  Proposal of Suitable OD Method, Build up of Process and Procedure, Organizing Work Flows and Creation of Templates for the Following OD Documentation.

Legal Part (Systematization of Jobs According to National Labor Law)

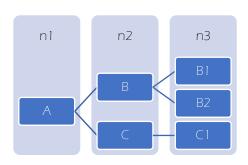
- A. Analysis of Systematization Act and Following Documentation,
  Understanding of Organization Structure, Existing Jobs and Positions and Documentation that
  Needs to Be Prepared.
- B. Analysis of Process and Frequency of Systematization Update, Understanding of Work Flow and HR Stake Holders Effort Over the Year.
- C. Alignment of Systematization Process (Legal Part) With Implemented Methodology Part.

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"Definition of #organizationaldesign.

#od is HR Practice That Tends to Result with Effective Management Influence, Highly Applicable Knowledge and #skills of Specialists and Successful Functional and Cross Functional Team Work Reflected in Org. Chart.

#5hservices Can
Provide #expertise and #support in Setting
Up of The Most Efficient #od as One of
The Most Relevant Factors for Sustainable
Good Results of Organization".





## Compensation and Benefits



Necessary Steps / Analysis Before C&B Can be Enabled:



#### Salary and Benefits Survey

- A. Validating Sources of HR Data,
- B. Benchmarking in Cooperation With Business Stake Holders,
- C. Putting in Correlation results of Salary and Benefits Surveys with Existing Rewarding System Metrics and Budgeted Values,
- D. Preparing HR Leaders for Presenting of Results.

#### Rewarding (Compensation and Benefits) Schemes

- A. Analyzing Existing Rewarding System,
- B. Exploring Chances for Development of Existing Rewarding Schemes and Aligning them with Business Stake holders,
- C. Determining of Budgets for Existing and Developed Rewarding Schemes,
- D. Development of Workflows, Processes and Procedures,
- E. Preparing HR leaders for Driving of Approval Process.

#### Compensation and Benefits Cycles

- A. Implementing Approved Results of Salary and Benefits Surveys in Rewarding System Metrics,
- B. Determine Time Tables,
- C. Aligning Templates and Metrics with Stakeholders,
- D. Driving of Cycles Processes,
- E. Preparing HR Leaders to Present Cycle Results and After Approval, Preparing Specialist to Execute them.

"Being Able to
Understand #compensationandbenefits Mar
ket Trends is Great...

Having a #budget to Remediate #markettrends is Awesome...

But Creating Compensation and Benefits Strategy and #enabling Employees to Constantly Develop #strategy is One of the Top Musts for Every Organization.

#5HServices Team is Properly #trained to Enable This Must".



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## HR Controlling



Necessary Steps / Analysis Before HR Co Can be Enabled:





#### HR Budgeting

- A. Setting up of HR Planning Assumptions, Process and Timeline,
- B. Setting up of Planning Templates For the Head Count, Rewarding and Other HR cost (Opex) and Aligning them with Business Stakeholders,
- C. Execution of HR Budgeting, Aligning and Delivery of HR Budget Results and Analytics with HR and Business Stakeholders

#### HR Reporting, Analytics and Internal HR Metrics

- A. Defining Reporting and Analysis Demand and HR KPIs by Type and HR Topic,
- B. Validating Sources of Data,
- C. Aligning Templates with Stakeholders,
- D. Determining Time Tables,
- E. Enabling HR Specialists to Deliver Demanded.

Since #labormarket is Rapidly Changing Every Organization Must Have HR #controlling Factor In the Place.

HR #controllers Must be Able to Provide Detail Analytics of HR Data and Must Be #Capable to Prepare #managementteam for Decision Making.

HR #controllers are Main Support to #hrleaders In Building up, Executing and Further #developing of Employee Engagement Strategies.

#5hservice Team is 100 % Fit For the Task of HR #controlling .







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## HR Operations



Necessary Steps / Analysis Before HR Ops Can be Enabled:



#### Determining of HR Operations Model

- A. Analysis of People's Skills,
- B. Analysis of Existing Procedures, Processes, Service Typology and SLA,
- C. Analysis of HRIS Capabilities,
- D. Analysis of Available Budget,
- E. Determining Which Model is Most Appropriate: In House, Outsourced or Hybrid.

#### HR Administration

- A. Analysis of Document Management and Proposal for Most Efficient Handling of Documents.
- B. Analysis of SLA Fulfillment (Deadlines and Quality) and Defining Corrective Actions.

#### Time Attendance and Time Management System

- A. Validation of Data Base,
- B. Analysis of Integration With Payroll System,
- C. Analysis of Compliance With Labor Law and Internal Rules,
- D. Defining Corrective Actions.

#### Payroll

- A. Analysis of Payroll Control System,
- B. Defining Corrective Actions.

Providing #quality and #OnTime #hrservices Is Main Task in The Broad Service Typology of #hroperations.

#5hservices Team is #specialized to Define and #enable Your HR Operations #model in a Very #simple and Effective Way.





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#### 5H Services Team Can Enable Following Products:

- A. 5H | Job Profiles Kit
- B. 5H | Rewarding Dashboard Kit
- C. 5H | Labor Cost Kit



## EH ENABLING CULTURE OF EFFICIENT HR

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## 5H | Job Profiles Kit



Interactive Model for Creation of Job Profiles.

Job Profiles consists of:



A. Organization Design and Work Model Information,



B. Minimum and Maximum Employee Qualification, Education and Skillset Requirements for the Work to be done,



C. KPIs that needs to be fulfilled for the Work to be done,



D. Available Rewarding Package for the Work to be done,



E. Job Description for the work to be done.

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## 5H | Rewarding Dashboard Kit



Interactive Spreadsheet Model for Individual Salary Review and Total Rewards Cycles

Review Model is Consists of:



A. Salary Structure



B. Individual Salary Review Dashboard



C. Rewarding Package Review and Analysis for All Employees

## 5H | Labor Cost Kit



Interactive Spreadsheet Model for Rewarding Budget.

Labor Cost Kit is Consists of:







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## D. SMALL BUSINESS SOLUTIONS



Show Case Project of Company **5H Services**!



## **Small Business Organization Development**





#### Knowledge to Find the Root Causes of Success and Boost Efficiency

You are Small Business Owner and Your Business is Growing Fast.

Let us Help You to Mapp Your Processes and Develop Your Organization.





√ Process Management

MAP

YOUR





Process Maps

✓ KPIs ✓ Goals

## Sustainable Work Experience





#### Concepts to Manage Work Environment and Create Happiness

Experience You Create as Business Owner and Leader is Crucial for Successful and Stressless Work Environment for Your Employees.

Let us Help You Create HR Concepts for Your Employees and Secure Their Wellbeing and Sustainable Work Experience.





















## E. TRAININGS HUB - RS





Training
Org. Design,
Compensation and Benefits

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## **Training HR Budgeting**



#### **BLOK 1**

Satnica 9:00-10:00 10:00-11:00 11:00-11:15

11:15-12:00

12:00-13:00

Satnica

| Tema   | Minuta |
|--|--------|
| Upoznavanje Učesnika Treninga, Uvod u<br>Trening i Svrha HR Budžetiranja         | 60     |
| Postavka Planskih Pretpostavki, procesa i<br>vremenskih odrednica                | 60     |
| Pauza 15 Minuta  |        |
| Postavka Organizacionog Dizajna i postavka<br>strukture pozicija                 | 45     |
| Postavka strukture zarada, nagrađivanja i<br>Benefita i ostalih HR Opex Troškova | 60     |
| Illumo Tosiania Diaka  | Sati   |
| Ukupno Trajanje Bloka  | 4      |

#### BLOK 2

13:00-13:45 13:45-14:30 14:30-14:45 14:45-15:15 15:15-15:45 15:45-16:00 16:00-16:30 16:30-17:00

| Tema  | Minuta |  |  |
|---|--------|--|--|
| Planiranje brojnog stanja zaposlenih                        | 45     |  |  |
| Vežba i odgovori na pitanja                                 | 45     |  |  |
| Pauza 15 Minuta   |        |  |  |
| Postavka Budžetiranja troškova zaposlenih                   | 30     |  |  |
| Vežba i odgovori na pitanja                                 | 30     |  |  |
| Pauza 15 Minuta   |        |  |  |
| Postavka Budžetskog izveštavanja o<br>troškovima zaposlenih | 30     |  |  |
| Vežba i odgovori na pitanja i Zaključak<br>Treninga         | 30     |  |  |
| Illounna Trainnia Traninga                                  | Sati   |  |  |
| Ukupno Trajanje Treninga                                    | 4      |  |  |

## Training Org. Design Compensation and Benefits



#### BLOK 1

| Satnica     | ORGANIZACIONA STRUKTURA I STRUKTURA POZICIJA   | Minuta |
|-------------|--|--------|
| 10:00-10:30 | Upoznavanje učesnika treninga i uvod u trening<br>Svrha organizacione strukture i strukture pozicija | 30     |
| 10:30-11:15 | Dizajn i dizajniranje organizacione strukture  | 45     |
| 11:15-11:30 | Pauza 15 Minuta  |        |
| 11:30-12:15 | Evaluacija radih mesta i grejding  | 45     |
| 12:15-13:00 | Vežba i odgovori na pitanja  | 45     |
| 13:00-13:45 | Pauza za Ručak 45 Minuta   |        |
| 13:45-14:30 | Struktura pozicija i profili poslova   | 45     |
| 14:30-15:00 | Vežba i odgovori na pitanja i zaključak bloka 1  | 30     |
|             |  | Sati   |
|             | Ukupno efektivno trajanje bloka 1  | 4      |

#### BLOK 2

| Satnica     | FIKSNE KOMPENZACUE  | Minuta |
|-------------|---|--------|
| 10:00-10:30 | Upoznavanje učesnika treninga, uvod u trening i<br>svrha fiksnih kompenzacija | 30     |
| 10:30-11:15 | Istraživanje zarada   | 45     |
| 11:15-11:30 | Pauza 15 Minuta   |        |
| 11:30-12:15 | Struktura fiksnih kompenzacija  | 45     |
| 12:15-13:00 | Vežba i odgovori na pitanja   | 45     |
| 13:00-13:45 | Pauza za Ručak 45 Minuta  |        |
| 13:45-14:30 | Upravljanje fiksnim kompenzacijama  | 45     |
| 14:30-15:00 | Vežba i odgovori na pitanja i zaključak bloka 2                               | 30     |
|             | Ukupno efektivno trajanje bloka 2   | Sati   |
|             |   | 4      |

#### BLOK 3

| Satnica     | VARIJABILNE KOMPENZACIJE   | Minuta |
|-------------|--|--------|
| 10:00-10:30 | Upoznavanje učesnika treninga, uvod u trening i<br>svrha varijabilnih kompenzacija | 30     |
| 10:30-11:15 | Analiza ključnih procesa   | 45     |
| 11:15-11:30 | Pauza 15 Minuta  |        |
| 11:30-12:15 | Struktura varijabilnih kompenzacija  | 45     |
| 12:15-13:00 | Vežba i odgovori na pitanja  | 45     |
| 13:00-13:45 | Pauza za Ručak 45 Minuta   |        |
| 13:45-14:30 | Upravljanje varijabilnim kompenzacijama  | 45     |
| 14:30-15:00 | Vežba i odgovori na pitanja i zaključak bloka 3                                    | 30     |
|             | Ukupno efektivno trajanje bloka 3  | Sati   |
|             |  | 4      |

#### BLOK 4

| Satnica     | BENEFITI  | Minuta |
|-------------|---|--------|
| 10:00-10:30 | Upoznavanje učesnika treninga, uvod u trening i<br>svrha benefita | 30     |
| 10:30-11:15 | Analiza tržišta benefita  | 45     |
| 11:15-11:30 | Pauza 15 Minuta   |        |
| 11:30-12:15 | Struktura benefita  | 45     |
| 12:15-13:00 | Vežba i odgovori na pitanja                                       | 45     |
| 13:00-13:45 | Pauza za Ručak 45 Minuta  |        |
| 13:45-14:30 | Upravljanje benefitima  | 45     |
| 14:30-15:00 | Vežba i odgovori na pitanja i zaključak bloka 4                   | 30     |
|             | Ukupno efektivno trajanje bloka 4                                 | Sati   |
|             | , ,   | 4      |

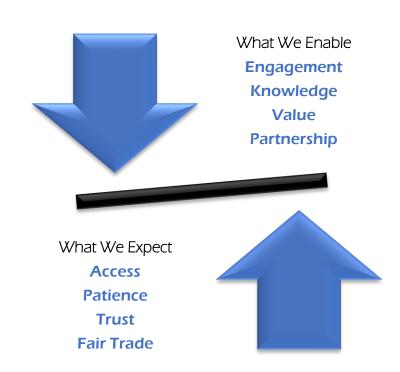
## F. PRICING

## Hourly and Daily Rates



Please Contact Us for the Rates

Contact Details are on the Next Slide.



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## G. OUR CONTACT DETAILS



## Ready to Create Value for Everyone!?

#### **5H Services**

Ćirila i Metodija 16

21107 Novi Sad

Mob: +381 60 444 01 69

E mail: jonathan.harding@5hservices.rs

Web: <a href="https://www.5hservices.rs">https://www.5hservices.rs</a>

